



Rodney Bay, Saint Lucia  
 Tel: 758-724-4005 Email: SunsetEbikes.com

Renters Name:		Renters Tel:	
Email:		Form of ID:	
Bicycle Id#		Bicycle S/N	
Security deposit		Form of payment	
Tour guide name		Tour location:	
Hotel Name:		Where you from ?	

**Rental Agreement & policy**

- You are required to allow us to take a photocopy of your passport and another ID document.
- Instructions will be provided for the proper use of the e-bike, as well as user information regarding electric assist technology and battery charging. Sunset E-bikes are maintained in a roadworthy condition; however, it is the responsibility of each customer to check the bike before operating about in any road.
- Undamaged condition means normal wear and tear, but does not include broken spokes, rims, bent, rims, damaged frames, handlebars, seats, or other parts from misuse and/or crashes. Damaged parts or components will be repaired/replaced. The customer agrees to pay regular shop rates and retail prices for components replaced.  
 In case of theft, the customer will be responsible for reimbursing Sunset Bikes, Inc rental agent for the original price of the e-bike(s), plus the cost of any accessories that were provided at the time of the bike rental. To prevent theft, all our E-bikes will be provided with lock, and GPS system, which you should be use every time, you leave the bike unattended. The electric bike should be locked against an object that does not allow the bike to be lifted over or off the fixture.
- (Daily Rental) Bikes battery charger is NOT included. When you call the office will provide you with changeable battery. It is the responsibility of the customer to ensure that they understand the limitation of the bike, range display and travel within the relevant range.
- Renter understands that there may be a rate or special charges if Renter returns the Bicycle at a different time, date, or location than indicated in this Agreement.
- The rental commences after the Sunset E-bikes Rentals representative has informed the Renter of the proper and safe operation of the Bicycle and any additional instruction(s) as may be requested by Renter and Renter is aware of all dangers associated with operation the Bicycle, including the dangers of riding in traffic, on streets, or other locations and that natural and man-made hazards may exist. Renter agrees to assume all the risks associated with operating Bicycle.
- Payment, Renter agrees to pay up on demand: All rates, charges, (including those applicable to miscellaneous services and equipment), plus applicable taxes, fees, and surcharges (if applicable), which may apply to the Bicycle rental. Renter understands that all charges are not final and are subject to audit. Renter specifically agrees and Sunset E-bikes rentals to make any charges by the method of payment used by Renter at time of reservation and/or rental, including renters credit card if that form of payment is utilized.
- Sunset E-bikes agrees to rent the following bicycle (the “bicycle”) to Renter, upon the condition that Renter agrees to all terms and conditions set forth below (including the release of claims) and evidence that agreement with his/her signature below. The bicycle shall be rented for the time and hourly rate specified as follows:
- **Unsafe Use.** If at any time THE BICYCLE CELLAR determines that Renter has engaged in an unsafe or hazardous use of the bicycle, THE BICYCLE CELLAR may immediately terminate the rental. Upon notification of termination, Renter must return the bicycle to the designated return area immediately. If the rental is terminated for unsafe or hazardous use, Renter will not be refunded his/her security deposit

Accessories check list			
Helmets <input type="checkbox"/>	Front & Back Lights <input type="checkbox"/>	Speaker <input type="checkbox"/>	Cooler <input type="checkbox"/>
Reflecting vest <input type="checkbox"/>	Cellphone Holder <input type="checkbox"/>	Bike Bag <input type="checkbox"/>	Map of the area <input type="checkbox"/>

Refund – Cancellation Policy
Due to overwhelming demand of our bikes, we require a minimum 48-hour notice of cancellation. Any cancellation less than 48 hours will be charged a 25% fee (up to \$50), You can reschedule your ride at no additional cost. If the weather turns suddenly or shortens your experience, we will work with you to make everyone happy. If you don't enjoy your tour, let us know and we'll make it right. Typically, our only complaints are that riders don't want their tour to end!

Furthermore, I agree to the terms of Sunset E-bikes rental agreement above. I HAVE READ THE AGREEMENT, RELEASING SUNSET E-BIKES, INC FROM ANY LIABILITY. I VOLUNTARILY AGREE TO TERMS OF THIS AGREEMENT.

Customer/ guardian signature: \_\_\_\_\_ Date: \_\_\_\_\_